



## MEDIWATCH SAFETY PENDANT

\$535.00



SKU: MEDIWATCH

## PRODUCT DESCRIPTION

### PURPOSE & BENEFITS

The MediWatch Safety Pendant is an innovative personal emergency response system, designed to provide quick and easy access to help for individuals in need of immediate medical assistance or in case of an emergency. This wearable device is particularly beneficial for seniors, people with health conditions, or those living alone, offering them and their families peace of mind.

[View the full MediWatch Brochure here](#)

### FEATURES

- **One-Touch SOS Button:** The MediWatch comes with an easily accessible SOS button. Pressing this button sends an immediate alert to pre-designated emergency contacts or a central monitoring service.
- **Two-Way Communication:** Equipped with a built-in speaker and microphone, it enables direct two-way voice communication with emergency responders, caregivers, or family members, right from the pendant.
- **GPS Location Tracking:** Incorporates GPS technology to provide accurate location tracking, ensuring that emergency services can quickly locate the wearer in case of an emergency.
- **Automatic Fall Detection:** Advanced models may include a fall detection feature that

automatically sends an alert if a fall is detected, especially useful if the wearer is unable to press the SOS button.

- **Water-Resistant Design:** Designed for everyday use, including wear in the shower or in humid conditions, enhancing its functionality and reliability.
- **Long Battery Life:** Typically offers a long-lasting battery to reduce the frequency of charges and ensure it's operational when needed.
- **Wearable and Discreet:** The pendant is designed to be compact and lightweight, making it easy to wear around the wrist without discomfort.

## OVERVIEW

- Calls & texts up to 10 people
- Automatic fall detection
- GPS & Wi-Fi tracking
- 4G and 3G network
- Choose from 5 different watch faces
- Voice prompts in any language
- Low battery alert
- Speak directly with family & friends
- Includes easy charging cradle
- Speed dial any of the 10 contacts

## OTHER INFORMATION

### MediWatch Details - For the User

#### SOS Button

Simple – just press and hold the SOS button when help is needed.  
To cancel, give the SOS button a quick press.

## Fall Detection

When the device senses what may have been a fall, a human voice will audibly announce:

“A fall has been detected. Cancel by pressing the SOS button.”

If not cancelled, the call and text sequence will begin.

Fall detection is not foolproof. If the Watch User falls and is conscious, they should press the SOS button rather than wait for the Fall Alert to activate.

**Important:** Fall Detection works via an accelerometer. Due to the varied nature of falls, not all may be registered – for example, slow or awkward falls, or falls where the wearer is already close to the ground (e.g., gardening or picking something up).

## Use in Water

Shower-proof only. Pat dry with a towel afterward. Do not wear while swimming or in the bath.

## Speed-Dialing

1. Swipe right to left until the **Contacts** app is shown, then tap on it.
2. Swipe again to find the desired contact.
3. Tap the screen to automatically dial that contact.

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## MediWatch Details - For the Emergency Contacts

### Receiving a Call

- Emergency contacts need to answer the incoming SOS call within **10 seconds**, otherwise the MediWatch will hang up and call the next contact.
- The Watch User can hang up the call, and the SOS sequence will continue automatically.
- Between calls, the User can stop the SOS sequence by briefly pressing the SOS button.

### GPS Tracking

- The User's location is sent via emergency text.

- To request location manually, text "**loc**" to the watch and receive a Google Maps link in reply.
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## Setting Up the Device & After Sales Service

- A sticker inside the box explains how to get the MediWatch custom programmed.
  - Setup support is available **online** or **by phone**.
  - Programming changes can be made remotely by calling **Guardian Safety Pendants on (08) 6336 9448**.
  - **Lifetime phone support** is provided.
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## SIM Costs & Management

- Includes **\$10 Telstra credit** for the first month.
- **\$70 annually** thereafter.
- If credit runs out before the year ends, an additional **\$70** will be charged (valid for 12 months or until used up – whichever comes first).

### Rates:

- **Calls:** 90¢/min
- **Texts:** 20¢/text

For emergency use only – for casual calls, ask the contact to call back to preserve SIM credit.

- SIM credit is managed by Guardian Safety Pendants.
- Users will be notified when top-up is required.

- Auto-debit available via **VISA** or **MasterCard**, or pay by **direct deposit** or **cheque** upon invoice.