

MediWatch Information Summary



Overview

- Calls & Texts up to 10 people
- Automatic Fall Detection
- GPS & Wi-Fi Tracking
- 4G and 3G network
- Choose from 5 different Watch Faces
- *Voice Prompts in Any Language
- Low Battery Alert
- Speak Directly with Family & Friends
- Includes Easy Charging Cradle
- Speed dial any of the 10 contacts

**Languages other than English by special order*

MediWatch Details - For the User

SOS Button

Simple; just press and hold the SOS Button when help is needed.
To cancel, give the SOS Button a quick press.

Fall Detection

When the devices senses what may have been a fall, a human voice will audibly announce: ***“A fall has been detected. Cancel by pressing the SOS button.”*** If not cancelled, the call and text sequence will begin. Fall detection technology is not foolproof. If the Watch User falls and is conscious, they should press the SOS button; not wait for the Fall Alert to activate.

Important: The Fall Detection works by an accelerometer. Due to the varied nature of falls, not all falls may be registered. For example, during a slow fall, an awkward fall, or one where the wearer is already bent over close to the ground, such as when gardening or picking something off of the ground.

Use in Water

Shower proof. Pat dry with a towel afterwards. Do not take swimming or wear in the bath.

Speed-dialing

Swipe right to left until the Contacts app is shown, then tap on it. Swipe right to left until the contact you wish to call is shown. Tap on the screen to then automatically dial that 1 contact.

MediWatch Details - For the Emergency Contacts

Receiving a Call

The User's Emergency contacts need to answer the incoming SOS call within 10 seconds of their phone ringing, otherwise the MediWatch will automatically hang up and call the next contact.

The Watch user can also hang up the call and it will automatically continue the SOS sequence.

In between calling contacts, the Watch user has the option to stop the SOS sequence by briefly pressing the SOS button. This ensures that the device will not begin calling anyone else.

GPS Tracking

The location of the User is sent in the emergency text message. The contact can request the User's location by texting "*loc*" and getting a return text with a link to Google Maps.

Setting Up the Device & After Sales Service

A sticker on the inside of the box explains what the purchaser needs to do to have the MediWatch custom programmed. Details can be received online or over the phone. Changes to the custom programming can be remotely done by calling Guardian Safety Pendants on (08) 6336 9448. Lifetime phone support is provided.

SIM Costs & Management

\$10 credit on the Telstra network is provided for the first month's use. \$70 will be charged annually thereafter. If credit is used up before the 1 or 12 month period, \$70 will be charged and is good for 1 year or until credit is used, whichever comes first.

Calling cost is 90¢/min and 20¢/text. The credit amounts are generally sufficient for emergency use but not for casual conversations. If using for non-emergency calls, ask the contact to call back to preserve SIM credit.

SIM credit is managed by Guardian Safety Pendants. The User will be notified when additional credit is needed. If a VISA or MasterCard number is provided, payments will be automatically debited as needed. Payments can also be made by direct deposit or cheque when invoiced.

Accessories Available

- magnetic band (silicone or metal)



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